

# **QUALITY**

## **THE BRIDGE TO EXCELLENCE**

### **MANAGEMENT OVERVIEW OF ISO 9001**

- I. *Past, Present & Future of ISO 9001 Standard***
  - Industry Wide Perspective*
  - Positives & Negatives*
- II. *Structure of the ISO 9001:2008 Standard***
  - Highlights of ISO 9001:2008*
- III. *Core Elements That Impacts Effective Implementation***
  - Management Responsibility*
  - Documents & Data Control*
  - Control of Nonconforming Products*
  - Corrective & Preventive Action*
  - Internal Quality Audits*
- IV. *Role of the Registrar***
- V. *Review of Client's Quality System***
  - Structure & Manual Contents*
  - Personnel involved in system*
  - Compliance vs Improvement*